RIDDLE ME THIS, LLC PRIVACY POLICY

Last Updated: June, 2019

This privacy policy ("Policy") applies to the Web site owned and operated by Riddle Me This, LLC ("Company") located at www.riddlemethisrva.com (the "Site"). The Policy describes how we collect and use personal information so you can make an informed decision about using our Site. Please read this statement before using our Site or submitting any personal information to us. By using our Site, you represent that you are 13 years old or older and you consent to the information collection and practices described herein. To use the Site you must agree to this Policy and our Terms of Use.

Information Collection

As used herein "personal information" generally means information that specifically identifies an individual (such as name, address, telephone number, email address, credit card or other account number) or that is associated with an identifiable person. Personal information does not include, and this policy does not cover, any publicly available information and public records about professionals, including without limitation information obtained from licensing authorities, associations, accrediting bodies, courts, law enforcement agencies, and websites that are available to the public. This privacy policy in no way limits or restricts our collection of aggregate information or of non-personal information.

Personal information may be collected from you in a number of ways. If you register with the site we may collect your name, address, phone number, email address, and other personal, professional, demographic and business information you provide. In addition, from time to time, we may collect demographic, contact or other personal or demographic information you provide in connection with your participation in surveys, promotional offers, forums and other interactive areas of the Site.

When you visit our site we may automatically collect some information using log files, such as your computer operating system type, browser type, browser language, the website you visited before browsing to our Site, pages you viewed, how long you spent on a page, access times, Internet protocol (IP) address and information about your use of and actions on our Site. We may log information using "cookies." Cookies are small data files stored on your hardrive by a website. Cookies help make our site and your visit better. Cookies are used to see which part of our Site people like and use, and to count visits to our Site. We may log information using digital images called Web beacons. Web beacons are used along with cookies to compile aggregated statistics to analyze how our Site is used and may be used to tell is you open or act on our emails. This allows us to gauge the effectiveness of our communications and learn what marketing works and what does not.

Usage of Information

Company may collect and may make use of personal information to assist in the operation of our website and to ensure delivery of the service you need and request. At times, we may find it necessary to use contact information with the intention of informing you of other possible products and/or service that may

be available to you from www.riddlemethisrva.com. Company may also be in contact with you with regards to completing surveys and/or research questionnaires related to your opinion of current or possible new service that are offered or may be offered. Company does not now, nor will it in the future, sell, rent or lease any of its customer lists and/or names to any third parties.

Company may deem it necessary to follow websites and/or page's that their users may frequent in an effort to gleam what types of services and/or products may be the most popular to customers or the general public.

Company may disclose your personal information, without prior notice to you, only if required to do so pursuant to applicable laws and/or in a good faith belief that such action is deemed necessary or required to:

Conform to decrees, laws and/or statues or in an effort to comply with any process which may be served upon Company and/or its website.

Safeguard and/or preserve all the rights and/or property of Company, and perform under demanding conditions in an effort to safeguard the personal safety of users of www.riddlemethisrva.com and/or the general public.

We us personal information we collect from you to operate, maintain, and improve our Site, products and services. The personal information will be used to process your transactions or requests, provide you with information, products or services, and assist us with the operation of the Site and of our business.

Links to Other Website

Our Site may contain links to other websites, or interactive forums hosted by third parties. Please be aware that linking to another website or presenting a banner advertisement is not an endorsement, authorization or representation of our affiliation with that third party, nor is it an endorsement of their privacy or information security practices. We encourage you to be aware when you leave our Site and to read the privacy policies of any Web site that collects personally identifiable information. Other websites follow different rules regarding the use or disclosure of personal information you submit to them.

Security

Company is very concerned with safeguarding your information. When you enter sensitive information (such as a credit card number) on our registration or other forms, we encrypt that information. No method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore we cannot guarantee its absolute security.

Opting Out of Cookies

You can prevent the setting of cookies by adjusting the settings on your browser (see your browser Help for how to do this). You can also opt out of tracking by many companies using cookies via the <u>Network Advertising Initiative Consumer Opt-Out</u>.

Control Over Your Information

We may automatically enroll you in one or more email subscription plans. If we enroll you in these marketing emails they will tell you how to "opt-out." Alternatively, you may "opt-out" of receiving any emails or newsletter by sending an email stating you wish to unsubscribe to info@riddlemethisrva.com. If you opt-out, we may still send you emails regarding service, account or business-related information between you and Company.

Privacy of Children

The Site is not designed or intended for use by anyone under age 13. If you are under age 13, you should discontinue use of the Site immediately. Children under age 13 may not submit any personal information to us, and if we discover that we have inadvertently gathered any such information from a child under age 13, we will take appropriate steps to delete all such information. If you are under 18, you should access or use the Site only with involvement of a parent or guardian.

GDPR Information

If you are within the European Union, you are entitled to certain information and have certain rights under the General Data Protection Regulation. Those rights include:

- You may opt-out of future email communications by following the unsubscribe links in our emails. You may also notify us at info@riddlemethisrva.com to be removed from our mailing list.
- You may access the personal information we have about you by submitting a request to info@riddlemethisrva.com
- You may contact info@riddlemethisrva.com to amend or update your personal information.
- You may request that we erase or forget your personal data. To do so, please submit a request to info@riddlemethisrva.com

We will retain any information you choose to provide to us until the earliest of: (a) you asking us to delete the information, (b) our decision to cease using our existing data providers, or (c) we decide that the value in retaining the data is outweighed by the costs of retaining it.

You have the right to lodge a complaint with a supervisory authority that has jurisdiction over issues related to the General Data Protection Regulation.

Testimonials

With your consent we may post a testimonial on our Site, blog, social media and promotional materials along with your name. If you want your testimonial removed please contact us.

Changes to Privacy Policy

Company reserves the right, at its sole discretion, to modify or replace this Policy at any time. If the alterations constitute a material change to the Policy, Company may notify you by posting an announcement on the Site. What constitutes a material change will be determined at Company's sole discretion. You shall be responsible for reviewing and becoming familiar with any such modifications. Using any service or viewing any content following notification of a material change to the Policy shall constitute acceptance of the Policy as modified.

Contacting Riddle Me This, LLC

If you have any questions about this Policy, please feel free to contact us at: info@riddlemethisrva.com.